We can help take care of problems with your boiler, central heating and electrics

> British Gas Looking after your world

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British Gas Looking after your world 29018243v3 client BRITISH GAS TRADING LIMITED account CUSTOMER COMMS/RETENTION project 2013 Q3 job title MINISTERS LEAFLET order no POREO

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MMHS and British Gas bring you boiler, central heating and electrical care

British Gas has just started working with Methodist Ministers Housing Society to provide care for your property. This means that if you have any problems with your boiler, central heating system or electrics, British Gas are on hand to help. You simply call the 24/7 helpline below. And because we have 6,000 expert engineers nationwide, we can make sure we get to you quickly.

Your Central Heating Care[™] includes:

Repairs to your boiler and controls, and gas central heating. (unless these are problems caused by design faults, cosmetic or third party damage)

- ✓ Unlimited call outs with parts and labour
- ✓ Up to £1,000 for gaining access to make a repair and make good any damage caused by the work
- If you have an emergency we offer same day service, where possible, if you have no heating or hot water
- ✓ Unfortunately, we can't cover sludge or scale damage if we've already identified this as a potential issue with your system. Also repairs to flues that aren't part of your boiler system can't be covered

Your Home Electrical Care[™] includes:

Repairs to your home electrics including wiring and fixtures.

(unless these are problems caused by design faults, cosmetic or third party damage)

- Unlimited call outs with parts and labour for fitting standard replacement parts
- ✓ Up to £1,000 for gaining access to internal electrics and any external lights that are less than 10m above ground level to make a repair and make good any damage caused by the work
- $\checkmark\,$ Prioritised call out when there is a total loss of power or lighting

If you have any questions, please don't hesitate to get in touch on the number below.

For any boiler and electrical breakdowns call **0800 107 7798**

If you require home emergency repairs (roof, locks or glazing damage) call Home Assistance UK** on 01293 221 041

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Gas Safety Inspection

You'll receive a gas safety inspection from one of our expert engineers once a year to check your boiler, and other gas appliances are working safely.



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* Your call may be recorded and/or monitored for quality assurance and compliance purposes. **This is subject to a separate agreement between you and Home Assistance UK. And a separate charge will be applied.

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